



AUBURN HILL
SENIOR LIVING

April 16, 2021

Hello Auburn Hill Residents, Families, and Friends! I hope this letter finds everyone healthy, safe, and happy! Here

We are so happy to be able to have apartment visits for our residents here. It has been a success and we appreciate everyone's attention to the guidelines in place to ensure we can continue to have visitors. With that said, starting on Monday, we would like to increase the number of visits we can have per day. We will be increasing the number of resident visits to 4 visits per the scheduled hours. The time slots will remain the same for now. Please continue to limit the number of visitors to 2 people. Visits can continue to be scheduled through the concierge at 804-456-4455. Please remember that we need a 24 hour notice about your scheduled visit so we can plan for someone to be available to escort you.

We are working on celebration plans for Mother's Day. We anticipate that there will still be limitations to visitation during this time, but we are working on what we can do to make your visits a little more special for the holiday. More to come on this from Ashley once we have plans finalized.

We were able to offer an additional COVID vaccination clinic this week with our pharmacy partner, Family Care. We anticipate having the ability to continue to offer these down the road, we are working towards what that process will look like.

With the recommendation and guidance of VDH, we continue to conduct surveillance testing weekly for a percentage of residents and team members. As always, should we have any positive results, we will communicate this with everyone.

As most know, Mary our beautician has left to pursue a great job opportunity. We are working with PS Salon to provide coverage for salon services while they are in the process of recruitment. Hopefully this will be a quick transition, we will inform the residents of any disruption to services.

Lastly, we appreciate our AWESOME residents, families, and team members! The continued support and understanding means so much to us. Should you have any questions please do not hesitate to reach out to us.

Thanks,

Kelly Carter, Executive Director