



AUBURN HILL  
SENIOR LIVING

March 31, 2021

Hello Auburn Hill Residents, Families, and Team members!

I hope this finds everyone healthy and safe. We wanted to let you know that starting Monday April 5<sup>th</sup>, we will begin scheduled apartment visits for our residents.

Attached are the guidelines for apartment visitation. They will be posted and made available at Auburn Hill for your review as well.

The guidelines are in place in order to minimize risk and exposure to our residents, team members, and overall community here at Auburn Hill. We ask that if you are experiencing any COVID-19 symptoms such as: Fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, or diarrhea that you do not visit the community.

As you will read in the guidelines, visits will be scheduled through the concierge and we ask that there are only 2 visitors per resident at a time.

We have grown since the world shut down last March, so we have many more residents here with us. With that said, we ask that you limit your visit to once a week per resident so that everyone has the opportunity to visit. We anticipate that the ability to increase visits will happen, but this is a good starting point!

While we are COVID-free today, we will continue to follow all of our protocols. However, we do anticipate the likelihood of having some additional cases of COVID-19 that will occur. In the event of COVID positive cases, we will have to suspend apartment visits. We will continue to rely on any State and local health department guidance for any changes that may need to occur.

Also, effective Monday April 5<sup>th</sup>, we will begin seating 4 people to a table in the dining room. We are hopeful that this will provide some assistance in returning to the social community that we intended to be.

We are so excited to be able to offer this as a next step in moving forward. Thank you for all of your continued support and understanding. We look forward to your partnership to make this a successful and safe next step of moving forward!

As always, please let us know if you have any questions.

Thanks,

Kelly Carter, Executive Director



### **APARTMENT VISITATION GUIDELINES- AUBURN HILL AT SWIFT CREEK**

- Visits may be scheduled for one hour time slots 7 days a week through the concierge.
- There will be 2 slots available for the following times: 10a-11a, 11a-12p, 2p-3p, 3p-4p, 4p-5p.
- Only 2 visitors per resident will be allowed per visit.
- To allow for every resident to receive visitors, we ask that only one visit per resident be scheduled once a week.
- Visitors must complete a screening at the front desk, apply hand sanitizer and wear masks.
- Visitors and residents must wear masks throughout their visit.
- Visitors will be escorted to and from the resident apartments.
- Visitors will not participate in group activities, dining or be in common areas throughout the community.
- If visitors are experiencing any signs or symptoms of COVID-19, please do not visit.

*\*\*CMS and CDC continue to recommend facilities, residents, and families adhere to the core principles of COVID-19 infection, including physical distancing (maintaining at least 6 feet between people). This continues to be the safest way to prevent the spread of COVID-19, particularly if either party has not been fully vaccinated. However, we acknowledge the toll that separation and isolation has taken. We also acknowledge that there is no substitute for physical contact, such as the warm embrace between a resident and their loved one. Therefore, if the resident is fully vaccinated, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand-hygiene before and after. Regardless, visitors should physically distance from other residents and staff in the facility.*