

May 14, 2021



Hello Auburn Hill Residents, Families, and Team members!

I have some great news to update you with regarding visitations. Effective today we will no longer require that you schedule your visits with you loved ones. We are excited about the forward movement towards reopening, this is a great step. As you know, life will look a little bit different since we are protecting one of our most vulnerable populations, below are the following guidelines:

1. All team members vaccinated and unvaccinated will continue to wear masks.
2. Vaccinated visitors can remove masks and have close contact with their loved ones, once in the apartment if the resident is vaccinated as well.
3. We still ask that visitors not join residents in the dining rooms, during activities, or in common areas. Please continue with apartment visits or outside visits.
4. Activities- residents may keep their masks off, during the activity only, as long as there are not any residents present who have not been vaccinated.

Please do not be offended if we see you visiting in a common area and kindly ask that you visit in the recommended areas. These areas include the resident apartment, 1<sup>st</sup> floor patio, or outside of the front entrance. For Innovations visits, the 4<sup>th</sup> floor balcony is an option as well. We know you are excited, and we are too! We will get there, I promise, but it will be important that we are following guidelines to maintain safety so that we can continue to move our reopening plan forward. We will post signage in common areas as reminder.

You should be hearing from Melisa or Tammy if you haven't already about Podiatry services, the date remains May 17<sup>th</sup> for their first visit. They plan to be here around 8:30a-9:00a. We will send out additional communication should anything change.

Our filming went well the other day, they will be back to complete the filming so I would anticipate the airing date to change, and we will send out additional updates. We have quite a few resident celebrities here at Auburn Hill!

As many of you know, we went under full restrictions shortly after Auburn Hill opened. With that said, we continue to "fine tune" our systems so there will more than likely be additional updates along the way about our normal day to day operations. Should you have any questions please do not hesitate to ask.

This is such a great positive move forward. We could not have gotten through this without the support of residents, families, and our team! And although we aren't there fully, we look forward to seeing what the future holds! As always, let us know what you support you need from us and any questions that you have.

Thank you,

Kelly Carter, Executive Director