



AUBURN HILL
SENIOR LIVING

June 7, 2021

Hello Auburn Hill Residents, Families and Friends!

I hope everyone is enjoying the start of their summer! We are quickly approaching Father's Day. Due to still having restrictions in common areas and group activities with visitors, we will be yet again getting creative with the upcoming holiday.

For Father's Day, we are planning on having ice cream treats available the weekend of Father's Day for you to take on your way in up to your loved one's apartment. Ashley will be sending out detailed communication this week to everyone.

We love having visitors here and feel that this has gone very well for our community. As a reminder, masks must be worn in the community until you are in the resident apartment and only if all parties have been vaccinated. For Innovations/Memory Care, please visit in the resident apartment if possible, outside, or the Serenity room. Please make sure that if you are not in one of these locations that you have a mask on. We will continue to communicate any changes to visitation as restrictions are lifted.

Ongoing recruitment for a beautician is happening with PS Salon. They also continue to find coverage for services here at Auburn Hill. Someone will be here on June 14th to provide salon services. Should you have any questions, please contact the Concierge at 804-456-4455.

We recently had our annual inspection with the Department of Social Services remotely. It was a very successful inspection, and I am proud of this team! Inspection results and Resident Rights are located in binders on the bookshelves in our second-floor library if anyone wishes to review these.

Available at the concierge desk are **Caring with H.E.A.R.T** recognition forms. We utilize these as a team to acknowledge our co-workers for a job well done and appreciation. I also read the recognitions in our monthly team meeting along with presenting raffle prizes. Some residents have completed these forms for team members whom they appreciate. We encourage residents, families, and team members to take the time to recognize someone when they get a chance. It is so important to support and acknowledge our team, especially after all of the hard work over this past year! Forms can be submitted to the concierge.

As always, I appreciate all of our residents, families, and team members. The ongoing support and involvement of all parties makes this such a great community. If you have any questions or concerns, please do not hesitate to reach out to us.

Thanks, and Take Care,

Kelly Carter, Executive Director