

July 15, 2021



Hello Auburn Hill Residents, Families, and Team members!

I wanted to give everyone an update on Auburn Hill and the status related to COVID restrictions/precautions. We are looking forward to allowing for visitors to participate with activities and dining.

Unfortunately, the timeline for this will have to be extended. We recently had a resident who has been exposed to COVID. Both resident and visitor have been vaccinated. The resident is currently asymptomatic and current test results are negative. The resident has been quarantined as a precaution and we will continue to monitor for any symptoms.

At the guidance of VDH (Virginia Department of Health), any residents who shared a dining table with our exposed resident and their families have been notified. They have also been tested and will be monitored for any symptoms. In my discussion with VDH, they feel that our risk is minimal, however we want to take any precautions we can to mitigate the risk.

As a reminder, all visitors must be screened upon entrance and wear masks in the community. All team members must continue to be screened upon the start of their shift and must wear masks during their time in the community, including resident apartments.

I wanted to follow up on the email I sent last week about podiatry. As you may already know, we've had a transition from Senior Well to Health Drive for podiatry services. If you have not signed a consent, please let the concierge know at 804-456-4455 and there are some available at the front desk. We have collected quite a few consents and we plan to send them to Health Drive by Friday 7/16 so we can get an appointment scheduled.

We had our hiring event through indeed last week. We were able to hire 12 individuals from this event and we are excited to expand our team! We are continuing our recruitment and retention efforts for additional team members. Please make sure to thank our team members that are here everyday to put our residents first.

We appreciate everyone's patience and understanding as we grow into a community with less COVID restrictions and a growing population. Please know that we are available to answer any questions or resolve any concerns that you have as we continue to grow and learn together. We have such a great group of residents, families, and team members. I look forward to continuing to move us in a positive direction and growing to be the best community we can be.

Thank you and Take Care,

Kelly Carter, Executive Director