

August 20, 2021



Dear Auburn Hill Residents, Families and Team members;

I am writing to you today to let you know that one of our team members, who works on Innovations, has tested positive for COVID. This employee is no longer on the schedule during the recommended quarantine period. We are working with the guidance of the Virginia Department of Health and will be testing all residents of Innovations and team members tomorrow; which will be 'day 3' post possible exposure. We will also test everyone again on Tuesday. As always, we will keep you informed as quickly as possible of results and developments.

For the safety of all, and at the guidance of VDH, we are suspending visitation to Innovations residents until it has been confirmed that there are no additional positive cases. For those who wish to connect with a resident of Innovations, we will work with you to assist with telephone calls and Facetime calls, etc. so that you can stay in touch.

In terms of COVID restrictions in the rest of the building, we are continuing with the current plan in place. Visitors must be screened for COVID symptoms and vaccination status, and wear masks in the community and may remove them once in their loved one's apartment or outside if all parties have been vaccinated. Restrictions remain in place for visitor participation with dining and activities, and any visitation in common areas. We continue to review the COVID climate as a company, and along with our consultant and the department of health. Any changes will be communicated.

As COVID cases continue to rise again, and the Delta Variant seemingly surging, I encourage you all to take the recommended precautions and be vigilant about social distancing and wearing masks again when in close contact with the public.

Please let us know if you have any questions or concerns. We appreciate the support and understanding of all of our residents, families, and team members. I hope everyone has a great weekend!

Thank You,

Kelly Carter, Executive Director