



AUBURN HILL
SENIOR LIVING

July 10, 2020

Good Evening Auburn Hill Families and Friends!

In effort to keep our residents and team members safe as possible, I wanted to let you know that I have been in communication with the Department of Health and the National Guard today. They plan to be here on Monday July 13th at 9am to conduct resident and employee testing. So the next few days we will be working on getting everything in place that they will need when they arrive.

Next steps after this will depend on test results. There has been some guidance about a second round of testing 14 days after our initial testing date. I am still working with the Department of Health on clarification of that guidance for Assisted Living environments. Once we have clarification on this , and after test results have returned, I can better speak to when our first phase of reopening can occur and what it will look like. I know this is a long process, but I feel it is in the best interest of the residents and team members to do whatever is needed to keep them safe and healthy.

With that said, I want to assure you of a couple of things. First, we have developed isolation plans within the community should we have positive cases here at Auburn Hill. These plans accompanied by any additional guidance from The Department of Health will be implemented should we need them, and communication with families and residents will occur. Second, fortunately we have continued to acquire PPE supplies during this pandemic so the team has what they need to provide care should we become COVID positive. Inventory is monitored so we can keep an eye on what may be needed. In addition to this, we have formed a relationship with the Central Virginia Healthcare Coalition that has supplied us with PPE in the past, and will change our prioritization should things change here.

I continue to have daily phone calls with the Park Street Living team and the other communities. This has been very beneficial for continued support, and allows for a daily review of our community and any new guidance that comes out which as you can imagine, happens frequently.

This is a stressful time for all involved and we know that being away from your loved ones this long can create anxiety. I can say that this would be even more stressful if we didn't have such wonderful families that continue to support us. As always, please feel free to reach out with any questions or concerns you may have. Thank you so much for your support and patience. Have a good evening and take care of yourselves!

Thanks,
Kelly

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