

November 2, 2020



AUBURN HILL
SENIOR LIVING

Hello Auburn Hill Friends and Families!

I hope everyone had a Happy Halloween! We enjoyed seeing the residents dressed up for their costume contest, and they were very helpful in making goodie bags for our community event.

I wanted to give you an update on COVID plans and status here at Auburn Hill. As you may already know, there are outbreaks in senior living communities in Chesterfield County again. With that said, there will not be any changes in terms of visitation restrictions at this point.

There will be a change to our visitation process. Starting tomorrow, indoor visits will take place in our private dining room. Visitors will continue to come to the entrance for the concierge to conduct a screening, and then visitors will drive around to the back patio. There is a door that we will have signage on that opens directly into the private dining room.

After discussion and review, we felt that the private dining room will decrease inside foot traffic and minimize any potential exposure. As a reminder, masks must be worn at all times, 6 feet of social distancing must be maintained. I know that it's hard not to hug your loved ones, but please refrain from doing so as a precaution. If you are experiencing any cold symptoms, fever, difficulty breathing, shortness of breath, cough, nausea, diarrhea, sore throat, headache, body aches, new loss of taste or smell, that you do not attend your planned visit. We also ask that if you have been exposed to COVID or live with someone who has been exposed that you do not attend your planned visit.

In an attempt to create more dining space for our new residents coming on board, we had to get creative with our dining room. After review with VDH, we have separated the tables to allow for 2 people with a plexiglass barrier between them. This will allow for more seating as we grow, and will eliminate scheduling multiple seating times or the possibility of a meal being served in apartments. It's nice to see everyone in the dining room for all 3 meals!

In regards to the salon, PS Salon has hired someone for Auburn Hill! She is currently going through orientation. I will be working with them on the exact start date and will send out further communication. They have developed an infection prevention plan for cleaning up, wearing masks, etc. and we will be reviewing it and making sure that we have our processes in place. I can tell you that we will be allowing one resident at a time in the salon. More to come!

As always, I cannot thank you enough for your patience, support, and understanding. We truly appreciate our wonderful residents and families. Stay healthy and safe, and don't hesitate to reach out should you need anything.

Take Care,

Kelly Carter, Executive Director