

November 23, 2020



Dear Auburn Hill Families, Loved Ones and Team,

I hope this letter finds you well. I wanted to update you on our COVID-19 status at Auburn Hill. Unfortunately, we have a Memory Care resident who is currently in the hospital that has tested positive for COVID- 19 and the family has been notified.

We have been in contact with the Virginia Department of Health (VDH) throughout the day, and continue to monitor residents and team members for any signs or symptoms of COVID-19. At the guidance of VDH, we will be conducting Antigen testing on all residents and team members, and further testing as indicated from these results and additional guidance from VDH. We will be increasing the amount of PPE being used on the memory care floor as well as reviewing our current cleaning and sanitation practices.

We have also received guidance on our isolation plans within the community and are working on putting these measures in place. As an additional measure, VDH has recommended that we suspend our private dining visitations, meals in the dining room, and group activities.

All team members, please continue your daily screenings at the start of your shift, do not come to work if you are experiencing COVID-19 symptoms. Please continue to practice handwashing, social distancing, and additional cleaning put in place at the community.

Should you have any questions at all, please feel free to contact us at 804.250.5740.

Thank you for all of the support to keep the well-being of our resident and team as safe and healthy as possible.

Thank you and take care,

Kelly Carter, Executive Director