



August 9, 2020

Dear Team Members, Residents and Families,

Auburn Hill remains focused on the welfare, safety, and health of our residents. We appreciate the efforts and support from everyone involved during this unprecedented time. We continue to follow CDC guidance and guidance from our local health department, the Virginia Department of Health, (VDH).

This letter is to alert you that we were notified that three of our team members have tested positive for COVID-19. These team members function in varying capacities here at Auburn Hill. They were all asymptomatic and the results were reported to us from the lab who conducted our second round of testing. These team members, in addition to all team members, were wearing masks during all resident interactions. We have been in communication with VDH and as a result, the VDH has advised that we conduct testing again in the community.

We continue to screen residents and team members daily for any signs or symptoms of COVID-19. At this time, we currently do not have any residents with positive COVID-19 results.

All our team members continue to follow the CDC's recommendations to reduce the risk of spreading COVID-19. We recently had an infection prevention assessment conducted by VDH to ensure that we were following infection control practices.

To minimize the risk of our residents becoming sick with COVID-19, VDH has also recommended that we suspend communal dining and activities.

We will continue to allow outside patio visits that will need to be scheduled with the concierge. We understand that connecting with family members is important. Other ways to connect include telephone, email, virtual meetings, Facebook and Facetime. Please let us know how we can assist you.

For the most up-to-date information on this topic, please visit the CDC website at <http://www.cdc.gov/covid19>.

Thank you for your patience and understanding. If you have any questions or concerns, please feel free to contact reach out to me during business hours at 804-924-9503 or the main number 804-456-4455

Sincerely,

Kelly Carter, Executive Director