

October 19, 2020



AUBURN HILL  
SENIOR LIVING

Good Afternoon Auburn Hill Families and Friends!

We are continuing to have success with our indoor visits here at Auburn Hill. Thank you for following the process that we have in place, I hope you are enjoying your time visiting with your loved ones! After review and consulting and looking at the overall health and safety of our community, we will not be moving forward with apartment visits at this time. We will spend the next 2 weeks continuing with the current visitation process and reevaluate.

In terms of the salon, I am waiting to get communication back from them regarding where they are in the hiring process. So stay tuned!

We are currently working on what we can do for Thanksgiving events here for residents and families. Obviously, this will look very different than what would normally be planned due to visitation restrictions and not knowing the status right now of where we will be in November. We were really looking forward to our first year at the holiday season to be a much bigger celebration than what will be allowed now, but we will make it work. This year has definitely tested our creative abilities! More communication will be sent out regarding this.

I wanted to also let you know that we have hired a Director of Innovations, Memory Care. Her name is Melisa Whitesides. We are very excited for her to join the team! Both Tammy and I have had the privilege of working with her in other communities and we look forward to working with her again. She plans to start here with us on November 16th. I look forward to you all getting a chance to meet her. Should you have any questions, please feel free to reach out to Tammy or me.

We acknowledge that COVID restrictions have been in place a lot longer than any of us anticipated. We understand that visitor restrictions can create emotional distress. Please continue to schedule visits, video chats, as we know this means so much to the residents. If you have any questions or concerns, please do not hesitate to reach out to us. Your ongoing support of our community and plans to protect your loved ones the best that we can means so much to us. It's nice to have all of you in our corner!

As always, you know how to reach us. Please do not hesitate to do so. Have a great weekend, stay healthy and we appreciate you!

Take Care,  
Kelly Carter, Executive Director