

November 25, 2020



AUBURN HILL
SENIOR LIVING

Greetings Auburn Hill Residents, Families, and Team Members,

I wanted to send you an update on the COVID-19 status at Auburn Hill. We have completed a round of testing. In addition to the initial resident who tested positive, we have 3 team members and 1 Assisted Living resident who has tested positive. The family of the additional resident who tested positive has already been notified.

All individuals who have tested positive with the antigen/rapid test that was performed here at the community will be receiving additional testing to verify the positive results.

We have developed an isolation wing for residents with positive results. There will be team members assigned to provide care for only these individuals. In addition to this, there will still be the option for families and friends to face time with these residents.

Additional/Repeat testing will more than likely be necessary at this point. We will be working with the Virginia Department of Health (VDH) on the next steps in this process and will keep you informed as soon as possible.

Due to the positive cases here at Auburn Hill, and our attempts to minimize any exposure, we strongly discourage any outside appointments and/or visits at this time. If you have any questions about appointments you may have coming up, please contact Tammy Carter, Director of Health and Wellness at 804-901-7807.

We continue to monitor all residents and team members for any signs or symptoms of COVID-19. Private dining visitations, communal dining, group activities, and salon services will remain restricted until further guidance from VDH and changes to the COVID-19 status at Auburn Hill.

If you have any concerns or questions at all, please do not hesitate to reach out to us. We will continue with the recommended and best practices in place to maintain the highest health and safety measures for our residents as well as provide current updates. I wish everyone a Happy and Safe Thanksgiving.

Take care, and thank you,

Kelly Carter, Executive Director